



The Hartford Parks & Recreation Department would like to know how we are doing.

As a citizen of the Town we value your input and ask that you take a few minutes to complete an important community wide survey. The survey will assist in determining citizen needs, usage and priorities for the parks and recreation system.

The multiple choice survey is just over 30 questions and shouldn't take more than 10 minutes to complete.

Thank you for completing our survey. We look forward to sharing the results with you.

HRPD Staff



1. Have you or other members of your household participated in any programs offered by the Town's Parks and Recreation Department during the past 24 months?

- Yes
 No

* 2. What is the best way to communicate information about parks and recreation programs and other information to your household

- Word of mouth
 Email notification
 Text message to your cell phone
 Facebook notification
 Twitter / Instagram
 Flyers
 Newspaper
 Notices sent through the school
 Departmental program guide
 Visited or called the Department
 Cable (public access channel)
 Hartford P&R Facebook
 Radio

3. How would you rate the overall quality of the recreation programs you and members of your household participated in?

- Excellent Good Fair Poor Don't Know

4. How would you rate your overall satisfaction with the availability of family events and activities offered in the Town of Hartford?

- Excellent Good Fair Poor Don't Know

5. How would you rate your overall satisfaction with the availability of age 50+ activities?

- Excellent Good Fair Poor Don't Know

6. How would you rate your overall satisfaction with the availability of infant/toddler events and activities?

- Excellent Good Fair Poor Don't Know

7. How would you rate your overall satisfaction with the availability of teenage programs, events and activities?

- Excellent Good Fair Poor Don't Know

8. How would you rate your overall satisfaction with the availability of adult athletic programs and activities?

- Excellent Good Fair Poor Don't Know

9. How would you rate your overall satisfaction with the availability of youth athletic programs and activities?

- Excellent Good Fair Poor Don't Know

10. What additional types of programs would you like to see the Hartford Parks & Recreation Department offer you and your family (Please check all that apply to you and your family).

- Sporting event bus trips
- Group trips and tours
- Cultural special events
- Nature programs/environmental education
- Adult art, dance, performing arts
- Youth art, dance, performing arts
- Youth fitness and wellness programs
- Adult fitness and wellness programs
- Programs with your pets
- Adult organized athletic programs
- Youth organized athletic programs
- Family/Toddler/Infant play hours for socializing
- Age appropriate programs such as cooking, arts and crafts, parent & me sport programs
- Creative play program
- E-sports programs
- Play programs in a school facility during school hours
- Programs in public parks such as exercise, field and court programs
- Programs using indoor facilities such as exercise, wrestling, court activities and games
- Before and after school programs
- School break programs
- Programs for teens
- Programs designed for homeschooled children
- Programs for people with disabilities and other needs
- None chosen

Other (please specify)

11. If the availability of additional programs for toddlers, youth, teenagers, senior citizens and 50+ programs are important to you and your family, please tell us the best time during a typical week for you and your family to participate in the age categories listed.

	Toddlers 1-4 yr.	Youth 5 -12 yr.	Teenagers 12-18 yr.	Adults 18+	Adults 50+ and Seniors
Early to late morning hours	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Mid morning to early afternoon hours	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Afternoons	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Early evening hours	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evenings after 8pm	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Weekdays	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Weekends	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

12. Knowing what you do know about the Department's family, infant/toddler, youth, teen, 50+ programs, what are the barriers, if any, that may keep you from participating.

- The times the programs are offered
- The type of programs are not offered during the time I wish to participate
- Not enough programs are being offered
- Cannot afford the programs
- Other (please specify)

13. Have you or members of your household visited any of the Towns parks and recreation facilities during the past 12 months?

- Yes
- No

14. Please check the municipal parks and facilities that you and/or your members of your household have visited over the past 12 months.

- Wendell A. Barwood Arena
- Watson Park
- Ratcliffe Park
- Meeting House Common Park
- Quechee Green Bandstand
- Quechee Falls Park
- Lyman Point Park
- Veterans Park
- Fred Briggs Park (Engine 494)
- Frost Park
- Kilowatt Park North (Wilder Picnic Area)
- Kilowatt Park South (Boat Landing & Athletic Field)
- Dewey's Landing Park
- Hurricane Forest Wildlife Refuge Park
- Maxfield Outdoor Sports Complex
- David Chang Conservation Area
- I have not visited a park or facility

15. Please tell us by choosing the various type of recreational facilities that you and members of your household have visited in the Town during the past 12 months.

- Neighborhood park
- Open recreational space
- Playgrounds
- Picnic facilities/shelters
- Soccer fields
- Walking/biking path
- Hiking trails
- Outdoor swimming pool
- Indoor swimming pool
- Ice rink
- Tennis courts
- Access to river/boat kayak launch
- Fishing area
- Baseball and softball fields
- Outdoor tennis courts
- Outdoor basketball courts
- Indoor basketball courts
- Cultural arts facilities

Other (please specify)

16. Overall, how would you rate the physical condition of the facilities and parks that you and members of your household have visited over the past 12 months?

- Excellent Good Fair Poor Don't know

Other (please specify)

17. What barriers keep you from participating in parks and rec activities?

- We are too busy
- Not interested in participating
- Parks do not provide the facilities we need
- Lack of knowledge regarding the services
- Hours of operation are not convenient to me or my family
- Facilities are not well maintained
- Facilities are not close to my home
- Don't know where the facilities are located
- Lack of quality indoor recreation areas
- Security is insufficient
- Other (please specify)

18. Please check off below the various type of recreational programs in the Town that you or members of your household have participated in THE MOST during the past 24 months.

- Youth leagues such as Baseball/ Softball/ Soccer/Basketball/Football/Lacrosse
- Special event programs
- Road races and trail runs
- Recreational swimming
- Arts/theater/concerts in public parks
- Ventures Day Camps
- Walking programs
- Adult sport leagues
- Adult fitness programs
- Senior programs
- Youth hockey and skating programs
- After school programs for youth
- Boating, canoeing, kayaking
- Skiing/snowboarding
- Teen programs
- Toddler age programs

19. Overall, how satisfied are you with the availability of various recreational and sport programs in the Town of Hartford?

	Not satisfied	Somewhat satisfied	Satisfied	Very satisfied	N/A
Youth leagues such as Baseball/ Softball/ Soccer/Basketball/Football/Lacrosse	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Special event programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Road races and trail runs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Recreational swimming	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Indoor recreation opportunities such as specialty classes, fitness and leisure	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Arts/theater/concerts in public parks	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Arts/theater/concerts in indoor facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ventures Day Camps	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Walking programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Adult sport leagues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Adult fitness programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Age 50+ programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Youth hockey and skating programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Youth gymnastics	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
After school programs for youth	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Boating, canoeing, Kayaking	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Skiing/snowboarding	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Teen programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Toddler age programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

* 20. Please tell us how important each of the type of facilities below are to you and your household?

	Very important	Somewhat important	Not important	Don't know
Neighborhood park	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Open recreational space	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Playgrounds	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Picnic facilities/shelters	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Soccer fields	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Walking/biking path	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Outdoor swimming pool	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Indoor swimming pool	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ice rink	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tennis courts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to river	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Fishing area	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Boat kayak launch	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Baseball and softball fields	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Outdoor tennis courts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Outdoor basketball courts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Indoor recreation & fitness facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Indoor artificial turf for field sports	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Indoor community function rooms	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cultural arts facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify)

21. How would you rate your overall satisfaction with the availability of the following types of recreational facilities in the town?

	Very satisfied	Satisfied	Not satisfied	Do not know
Outdoor Recreation Facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Indoor Recreation/Community Center	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Indoor Artificial Turf for Field Sports	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Water Access to Rivers and Streams	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Baseball Fields	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Softball Fields	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Outdoor Performance Stages	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Outdoor Basketball Courts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Outdoor Tennis Courts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Playgrounds	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Trails & Hiking Paths	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Pedestrian & Biking Paths	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

* 22. The Hartford Parks & Recreation Department and its Commission is considering future development of an indoor community and recreation center. From the following list of features, please indicate whether you think it is very important, somewhat important, or not important for the Town to provide the following indoor recreation features.

	Very important	Somewhat important	Not important	Don't know
Multi-purpose gymnasium space for court sports and large community gatherings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Instructional rooms for aerobics and fitness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Community room space for birthday parties, educational classes, arts and crafts, senior activities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Indoor running and walking track either on the ground floor or elevated around the gymnasium	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Fitness room with cardiovascular equipment and weight area	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Teen area for E-sports, afterschool programs and board games	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify)

23. Approximately how often would you and members of your household use an indoor recreation facility if it contained the programming feature you would use most?

- Every day
- About once a week
- Once a month
- A few times a month
- A few times a week
- Not at all

26. The Wendell A. Barwood Arena (WABA) is a valuable resource and can be used during non-ice seasons. Please check all the potential uses that may apply to you and members of your household, understanding that the primary area for use is the existing concrete floor and understanding that various amenities such as sports equipment, may need to be planned for future purchase or part of a fundraising effort.

- Basketball Leagues
- Volleyball Leagues
- Roller Hockey
- Indoor Soccer Leagues & Camps
- Indoor Football Leagues & Camps
- Indoor Lacrosse
- Indoor Field Hockey
- Indoor Concerts
- Fitness and Exercise Classes
- Graduations and Large Community Functions
- Markets & Fairs
- Indoor Courts (Tennis, Pickle Ball, Badminton)
- Other (please specify)

27. Overall, how would you rate the quality of your customer service experience with Hartford Parks and Recreation?

- Very positive
- Somewhat positive
- Neutral
- Very negative

Please share your customer service experience with us.

28. Hartford Parks & Recreation produces a brochure of program offerings twice per-year. Do you prefer a hard copy or would you prefer a downloadable PDF when viewing the details about our offerings?

- I prefer a hard copy
- I prefer a downloadable PDF copy
- I do not have a preference

29. In which Village do you reside in the Town of Hartford? *If you reside in Quechee and live within boundaries of Quechee Lakes Landowners Association, please select Quechee QLLA.*

- Hartford
- Quechee
- Quechee QLLA
- West Hartford
- White River Junction
- Wilder
- Non - resident

30. How many years have you lived in the Town of Hartford?

- Under 5 years
- 5-15 years
- 16-25 years
- 26-35 years
- 36 + years
- Do not live in a Hartford Town Village

31. To which gender identity do you most identify?

- Male
- Female
- Non-binary / third gender
- Prefer Not to Answer

32. Which race/ethnicity best describes you and your household?

- Black or African American
- Caucasian or White
- Asian, Indian or Pacific Islander
- American Indian or Alaska Native
- Multiracial
- None of the above

33. Counting yourself, how many people live in your household?

- 1
- 2
- 3
- 4
- 5
- 6+

34. Please indicate below the age range(s) of the individuals that are living in your household (counting yourself). For example, if you are 27 and you have a child in the household that is 7 you would check categories 5-9 and 25-34.

<5

25-34

5-9

35-44

10-14

45-54

15-19

55-64

20-24

65+

35. Thank you for taking our survey. We look forward to sharing the results with you in the near future. Below, please share anything else that you feel we should know about the Parks and Recreation services we are providing you and members of your family.